

MCMS News

Save Time & Money with Diagnostic System Checks

New Ideas!!

MC DMS – electronic document storage and retrieval for MCMS generated and third-party documents.

MC Dashboard – browser-based snapshot of company metrics for sales, operations and financials.

MC Alert – utilizes a unique database monitoring tool to constantly monitor your data and automatically generate email “alerts” so any necessary action can be taken on a timely basis.

MC Connect – provides an ODBC database engine allowing access to your data via Excel, Access, SQL, Crystal Reports and other ODBC compatible tools.

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Is your backup working???... And other important questions about your MCMS system!

We have had several cases in the last two years of meaningful downtime and data corruption caused by the lack of a good backup. One way of significantly decreasing your risk of either of these unfortunate situations is utilizing Compusource's **Diagnostic System Check** service. Of course there are many other reasons to take advantage of this service as well.

Along with verifying backups of both MCMS data files and other document files (e.g. MTR's, DMS and other Windows Documents, etc.), this quarterly service is designed to keep your system tuned up and performing at an optimal level. Services like checking key metrics of your data files, verifying update procedures and status, analyzing hardware status and function, security status, and more.

Hardware and Operating System Checks include:

Check disk space, remove unneeded temporary files, confirm backups are set up and working properly (including emailing Compusource of failure, if available), check system messages, confirm UPS operation, verify availability of recovery media, clean up orphaned operating system processes and more.....

MCMS Software Checks include:

Check for nearly full or damaged files, status of quarter-end and year-end processing, review user security, check history purge and updates where appropriate, check for proper GL distribution reporting, and much more...

In addition, we have this year added a reset of your UGI Client license counter to the service, which could save hotline calls and /or a user temporarily not being able to login when you are replacing client machines, or adding new users.

A comprehensive report detailing the results of each check up is provided, so you can evaluate and remedy any areas that need attention on your schedule, without unwanted downtime, instead of having to deal with issues in crisis mode.

*"Not only has the **Quarterly Diagnostic Check** found some potential problems our hardware managers had missed, having the size of files monitored has been a great plus as well. No more having to expand files when at the busiest part of my day, month or year! The technicians are efficient and cover every aspect of our MCMS use." Jill Creson, Corporate Secretary, DeVille Steel, Inc.*

For more information, or to schedule a trial checkup, contact your MCMS salesperson.